

Rules for Use of Accommodations

Welcome to Hotel Kansai Airport. We hope that you will enjoy your stay and be able to make full use of our facilities. Hotel guests are kindly requested to observe the rules, outlined in Article 11 of the Accommodation Contract, so that their stay will be both comfortable and safe. If guests do not observe these rules, the Hotel will be obliged to cancel their accommodations and the related contract as specified in Article 7.

1. Please refrain from smoking in bed, when near decorations of furnishings that might easily catch fire and while walking in the hallways and the Lobby.
2. Please do not use any personal appliances for heating and cooking in the guest room.
3. Please do not bring the following into the Hotel:
 - (a) Pets. (Excepting assistance dogs based on Law Concerning Assistance Dogs for the Disabled)
 - (b) Malodorous articles.
 - (c) Too large a number of personal effects.
 - (d) Explosive, volatile or flammable materials.
 - (e) Unlicensed firearms or swords.
 - (f) Other items or articles which may threaten the safety of other Hotel guests.
4. Please refrain from gambling or engaging in indecent or immoral behaviour in the Hotel.
5. Please refrain from shouting and loud singing in the Hotel.
6. Please do not use drugs or stimulants in the Hotel.
7. The Hotel reserves the right to refuse accommodating persons who could cause disease, discomfort or inconvenience to other guests.
8. Please refrain from removing any Hotel belongings without the consent of the Management.
9. If Hotel belongings are damaged or lost by the guest due to his/her own negligence, the Hotel may ask for compensation.
10. Please refrain from using the Hotel for purposes other than lodging, dining and drinking without the consent of the Management.
11. Please do not enter restricted areas of the Hotel.
12. Please refrain from bringing food or drinks into the Hotel, or requesting delivery of food or drinks into the Hotel from outside without the consent of the Management.
13. Please do not distribute or post advertising bills, or sell goods in the Hotel's public area.
14. Please do not leave any personal belongings or goods in the Hotel's public area.
15. Please refrain from putting any articles in or near windows which could detract from the external appearance of the Hotel.
16. Purchases at the Kiosk, tickets, taxi fares, stamps, and baggage transfer fees must be paid for in cash.
17. The Hotel reserves the right to dispose of all articles left behind, lost or unclaimed, in accordance with Government Law.
18. The Hotel may ask for payment in advance from guests who check in without reservations or with reservations made on the day of arrival.
19. The Hotel requests that guests use safe deposit boxes for all valuables. Information is available at the Front Desk. We cannot assume responsibility for loss or theft of articles that are not deposited with us.
The room safe is operated and controlled by the guest. The hotel takes no responsibility for the contents placed there by the guest.
20. Please make sure the door is properly locked when you leave the room. Also, make sure to lock and use the door-arm when you are in the room. Before opening the door, please look through the peephole or open the door only slightly without removing the door-arm.
21. Please show your room key to the cashier when you sign bills or checks at the Hotel's restaurants and bars.
22. A facility service charge will be added when room telephones are used for outside calls.
23. Please do not invite visitors to your guest room, nor entertain them there.
24. The Hotel may refuse to accommodate under-age guests, unless prior agreement has been made with a guardian.
25. Should you wish to change your period of stay, please notify the front clerk in advance.
26. The Hotel may ask for immediate payment when bills due exceed an amount set by the Management.
27. Please settle payments in cash, traveller's checks, credit cards, or coupons which are acceptable to the Management.
The Hotel will not accept company or personal checks.
28. Using photographs taken in the Hotel for commercial or public purposes is illegal, and those who do so will be subject to prosecution.
29. A 10% service charge plus tax will be added to your bill, so please refrain from tipping.
30. A bathrobe (yukata) and slippers have been provided for your use in your guest room. Kindly refrain from going out of your room in yukata or slippers.
31. In the event of concern that a Guest is part of or related to an antisocial group such as a gang, or that said Guest opposes public order and good morals, the Guest will be refused accommodation once said information is discovered regardless of whether a reservation has already been made or whether the Guest is already utilising the facilities.

(Last revision: September 1st, 2025)